# **Shipping and Delivery**

Our Compound Pharmacy has a 2-5 business day processing times.

**Consultations:** Telemedicine Consultations are done within 6 hours – 24 hours of a received order. If the physician cannot reach you at the number provided, this may take longer.

**Packaging:** All orders are packaged and shipped within 48 hours of an approved physician order.

**Shipping:** Shipping times are chosen at checkout by the patient, orders are given the shipping option chosen at checkout. Shipping times start once the order is approved by the physician and packaged.

**Cancellations:** Any orders not approved by the physician are instantly refunded.